



The Water Works Board of the City of Auburn
 1501 W. Samford Avenue
 Auburn, Alabama 36832
 (334) 501-3050

New Account Activation Form (Residential)

Please fill out all the information below. Charges to initiate services are \$27.50 for water deposit, \$30.00 for sewer deposit, \$30.00 for garbage deposit (which are refundable), and a \$15.00 non-refundable service charge. The deposits and service charge are due at the time of application or can be billed at the discretion of The Water Works Board Utility Billing Office. Deposits may be waived if you can provide a "Letter of Credit" from your most recent utility provider, which should reflect a minimum two-year payment history with no late charges, or notices of disconnect. Past payment history with The Utility Billing Office will supersede a "Letter of Credit" from any other utility. **Please provide a copy of a valid State or Government issued Identification Card.** The ID may be faxed to (334) 501-7292 or emailed to serviceorders@auburnalabama.org. Contact the Utility Billing Office at (334)501-3050 or serviceorders@auburnalabama.org for more information.

NOTE- Service can usually be connected the same day, except during peak work periods, as requested provided we receive the request by 1:00 p.m. CST.

Name: _____

Name of Authorized User (optional): _____

Address of Service _____ Apt # _____

Billing address _____

Date to begin service _____

Social Security # _____

Driver's License # or Passport # _____

Primary Phone # _____ Alternate Phone # _____

Provided letter of credit _____ Yes _____ No

E-Bill _____ Yes _____ No Email Address _____

Paper Bill _____ Yes _____ No

By subscribing to water, sewer, and garbage service, I agree to follow the rules, regulations, and policies as amended, of those service providers.

COPY OF VALID PHOTO ID REQUIRED

Signature _____ Date Signed _____